

Message Text

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22

ACTION VO-03

INFO OCT-01 ARA-10 ISO-00 SCA-01 /015 W

----- 013940

R 071824Z SEP 76

FM AMEMBASSY BOGOTA

TO SECSTATE WASHDC 7158

UNCLAS BOGOTA 9048

E.O. 11752: N/A

TAGS: CVIS, CO

SUBJECT: IV APPOINTMENTS

1. UNTIL RECENTLY WHEN IV APPLICANTS HAVE BEEN FOUND TO HAVE BEEN SHORT DOCUMENTS DURING THEIR INTERVIEW THE EMBASSY HAS INFORMED THEM THEY COULD CONTINUE THEIR APPLICATION PROCESS AS SOON AS THEY OBTAINED THE MISSING DOCUMENTS. THE EMBASSY WAS ACCEPTING THESE "COME BACK" CASES ON A WALK-IN BASIS AT THE APPLICANTS' CONVENIENCE.

2. THE IV WORK LOAD HAS BEEN INCREASING STEADILY AND IS NOW SOME TWENTY PERCENT OVER PREVIOUS HIGHS FOR CURRENT MONTHS. "COME BACK" CASES NOW REPRESENT ONE-THIRD OF CASES ISSUED ONLY.

3. EMBASSY BELIEVES TAKING "COME BACK" CASES ON A WALK-IN BASIS IS INEFFICIENT AND COUNTER PRODUCTIVE. SECTION IS UNAWARE OF PROJECTED WORK LOAD FOR ANY DAY AND CANNOT PROGRAM ITS WORK EFFECTIVELY. EMBASSY ALSO BELIEVES APPLICANTS WHO ARE NOW AWARE OF "COME BACK" PROCEDURE ARE NOT TAKING PAINS TO ASSURE THAT ALL THEIR DOCUMENTS ARE IN ORDER. EFFECTIVE SEPTEMBER 1 EMBASSY HAS CANCELLED WALK-IN STATUS OF SUCH "COME BACK" CASES AND IS ONLY TAKING THEM WITH APPOINTMENTS. EMBASSY BELIEVES THIS PROCEDURE WILL ALLOW US TO GIVE APPOINTMENTS TO FULL CAPABILITY OF PRESENT STAFF, MAINTAIN A STEADY ORDERLY WORK FLOW, AND GIVE INCENTIVE TO APPLICANTS TO INSURE ALL DOCUMENTS ARE IN ORDER WHEN THEY REQUEST AN APPOINTMENT.

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4. EMBASSY EXPECTS SOME INITIAL ADVERSE REACTION TO NEW

PROCEDURE AND IS INFORMING THE DEPARTMENT PRIOR TO THIS BEING
REFLECTED IN CORRESPONDENCE FROM THE U.S.
SANCHEZ

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NNN

Message Attributes

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Decaption Date: 01 JAN 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
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Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
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Drafter: n/a
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Errors: N/A
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Margaret P. Grafeld
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